

# capacity<sup>®</sup>

Where work flows.

## What is Capacity?

Capacity is an AI-powered support automation platform that connects your entire tech stack to answer questions, automate repetitive tasks, and build solutions to business challenges. Capacity's low-code platform, accessible through conversational AI, enables graceful human handoffs and intuitive task management via a powerful workflow automation suite, robust developer platform, and flexible database that can be deployed anywhere.

### Challenge

People are accustomed to receiving instant information and support at home and work. To keep up with these expectations, support teams are overwhelmed by tickets, emails, phone calls, and repetitive tasks. Employees are frustrated, uninspired, and burnt out from monotonous work. Employee satisfaction and productivity decreases as team members lose interest, and along with it goes customer satisfaction and retention.

### Solution

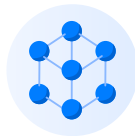
Capacity is on a mission to help teams do their best work. Instead of employees wasting time on frequently asked questions and repetitive tasks, they should spend their time on strategic work, escalations that require human thinking, and tasks that can't be automated.



**ANSWER** over 90% of your FAQs with an all-in-one helpdesk and reduce the tickets in your support team's queue.



**AUTOMATE** monotonous processes and tasks with low-code workflows to increase productivity in cross-functional teams.



**BUILD** solutions to empower your employees with access to information via a user-friendly knowledge base, suite of app integrations, and conversational interface.

PROVEN WITH GREAT BRANDS



...AND MANY MORE!



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Learn more at:  
[Capacity.com](https://Capacity.com)  
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